



## Board of Alderman Request for Action

**MEETING DATE:** 4/4/2022

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1037, A Resolution Approving A Water Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1037, approving a water and wastewater leak adjustment request.

**SUMMARY:** The City has received notice from Brian Callaway, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about February 24, 2022, the Utilities Department obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system later and same day which provides warnings for customers with no, little, or high usage.

Following the month of the February billing cycle, Mr. Callaway had started the cycle with a read of 3,573 and finished the February cycle with a read 3,890, which resulted in consumption of 31,700 gallons. This amount was more than twice his established monthly average. As required by Ordinance 2989-18, Mr. Callaway has provided proof of repair/maintenance of the toilet leak which caused the high usage during the February billing cycle.

If approved, the leak adjustment would issue a credit of \$76.72 to Mr. Callaway's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

[Click or tap here to enter text.](#)

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$76.72.

**ATTACHMENTS:**

- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance                              | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution                  | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report                | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Repair Documentation |                                   |

## **RESOLUTION 1037**

### **A RESOLUTION APPROVING A WATER LEAK ADJUSTMENT REQUEST.**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

**WHEREAS**, Brian Callaway, a residential utility billing customer with account 06-001110-03, has notified the City of a water leak and is requesting a leak adjustment; and,

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$76.72;

### **NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$76.72 shall be credited to account 06-001110-03 of residential utility billing customer Brian Callaway.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 4<sup>th</sup> day of April, 2022.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



## Water and Wastewater Leak Adjustment Request

Utility Customer Name: Brian Callaway

Utility Service Address: 18002 Belinda Drive

Utility Account Number: 06-001110-03

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$ 76.72 at the Board of Alderman meeting on 4/4/2022.

I, Brian Callaway, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Brian Callaway, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

  
Customer's Signature

3-17-2022  
Date



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Brian Callaway**

Utility Service Address: **18002 Belinda Drive**

Utility Account Number: **06-001110-03**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$8.33**  
 Average monthly water usage for this property: **4,400 gallons**

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$4.98**

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$6.68**  
 Average monthly wastewater usage for this property: **4,400 gallons**  
 Was the leak inside or outside the home: **inside**  
 Was the wastewater billed winter average or actual usage: **actual usage**

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
<b>31,700</b> gallons @ 8.33 per 1,000 gallons =	264.06
Adjusted Water Bill Amount	
8,800 gallons @ 8.33 per 1,000 gallons =	73.30
+ 22,900 gallons @ 4.98 per 1,000 gallons =	114.04
	187.34
Water Discount =	
	<b>76.72</b>
Original Wastewater Bill Amount	
31,700 gallons @ 6.68 per 1,000 gallons =	211.76
Adjusted Wastewater Bill Amount	
31,700 gallons @ 6.68 per 1,000 gallons =	211.76
Wastewater Discount =	
	<b>0.00</b>

MONTH 2 (if applicable)	
Original Water Bill Amount	
<b>0</b> gallons @ 8.33 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 8.33 per 1,000 gallons =	0.00
+ 0 gallons @ 4.98 per 1,000 gallons =	0.00
	0.00
Water Discount =	
	<b>0.00</b>
Original Wastewater Bill Amount	
0 gallons @ 6.68 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 6.68 per 1,000 gallons =	0.00
Wastewater Discount =	
	<b>0.00</b>

**Total Discount = 76.72**



**Billing Address**  
Brian & Amanda Callaway  
18002 Belinda Drive  
Smithville, MO 64089 USA

**Anthony PHCE**  
15203 West 99th Street  
Lenexa, KS 66219-1253  
dial A-N-T-H-O-N-Y (268-4669)  
Service@AnthonyPHCE.com  
www.AnthonyPHCE.com

**Estimate** 321867764  
**Job** 1607172  
**Estimate Date** 2/24/2022  
**Customer PO**

**Job Address**  
Brian & Amanda Callaway  
18002 Belinda Drive  
Smithville, MO 64089 USA

#### Estimate Details

#### Service Call

Task #	Description	Quantity	Standard Price	Your Price	Your Total
SC1	Our service fee covers sending a trained uniformed technician to your home. All our technicians have been background checked, drug screened, attend at least 100 hours of training a year and will always have on a photo ID. Our service vehicles are fully stocked and in most cases, repairs can be made on the initial call. However, if a part is ordered, we assure you that it will be processed with the utmost urgency. We give you this written guarantee: If you are not completely satisfied with your service, we will do whatever it takes to make things right.	1.00	\$99.00	\$89.00	\$89.00

**Member Savings** \$10.00

**Sub-Total** \$89.00

**Tax** \$0.00

**Total** \$89.00

Thank you for using Anthony PHCE for all of your Plumbing, Heating, Cooling and Electric needs.

My service technician today is, Timothy Snook.

I authorize the above work to be completed and I agree to pay the proposal amount of \$89.00, upon completion of the work.

2/24/2022